

# ... FOR THE LOVE OF ME

KRISTALL SPA



# OUR SPA PHILOSOPHY



is a deep heartfelt wish.

#### Experience the uniqueness of rock crystal

in our "Kristall SPA". In perfect unity be with yourself, through conscious mindfulness and calm.

Now it's time for loving interaction with yourself.



with the Bergkristall team



# EXPERIENCE PHYSICAL AND INTELLECTUAL AGREED



We invite you to discover yourself, to be **alive**, to feel new things and to feel. Strengthen your own **life force** and find **clarity** about yourself, to increase the **quality of life**.

#### **BRIGTHNESS. POWER. HARMONY. CLARITY.**

are the **four essential properties** that characterize the gemstone rock crystal be said. Created in harmony with Allgäu nature such special **Kristall SPA rituals.** 

BRIGTH.Spot Charge your life light

POWER.Place
Win your life force

**HARMONY.Live**Find your life harmony

**CLARITY.Focus**Experience your life clarity



lively & energetic



strengthening & powerful



balancing & stabilizing



centering & clarifying



#### **ENERGY RITUAL**

#### brightening & soul-strengthening

This special body ritual puts you and your organism at the center of being. Let yourself be enveloped in warm oil and experience deep relaxation, purification and relief for your body and mind. Enjoy a soothing, sensitive massage followed by a **Golden Milk**. Ayurveda can help you get to know yourself better to actively restore your physical and mental balance. Experience a strong feeling of relaxation. We are happy to support you in finding your way back to your own center.

€ 168 | 80 min





\* ...IS THE SOURCE OF YOUR LIFE.

LEAVE WITH ALL YOUR HEART WITH LOVE

YOUR LIGHT OF LIFE SHINE. «

#### VITAL RITUAL

#### invigorating & vitalizing

A true holistic Bergkristall experience with all your senses. Feel how the specifically precious oils in combination with our ritual provide you with new vitality in a unique way. Your limbs will be stretched. The soothing back, face and décolleté massage helps you to gain new strength. In addition, warm stones with gentle massage units on the feet and belly support your energy build-up. Afterwards you will receive a vitalizing Aloe Vera juice with pear. Feel your life energy.





#### **BALANCE RITUAL**

#### harmonizing & balancing

Power lies in tranquility. Deep relaxation and deceleration for skin and soul. The mind comes to rest. The nervous system can let go. Let the unique balancing oil on and in your body and find deep relaxation. Intensive well-being and balance on all sensory levels - supported by a soothing cup of tea from Pharmos Natur. Enjoy the state of complete letting go - be really free for once.

€ 168 | 80 min





#### **5 SENSES FOR HER**

effective & holistic

Experience all your senses in a unique way. Get involved in an energy flow of the extra class. Smell the power of the applied rose and listen to the Tibetan sounds of the singing bowl. The taste of the rose tea at the end of the ceremony makes this time-out a unique experience. You feel touched in a special way.









€ 168 | 80 min



INTO NEW LIFE ENERGY. **CREATIVELY SHAPE** YOUR FUTURE THROUGH COURAGE & CONFIDENCE. « » ...GIVES YOU BALANCE, EMPATHY
AND PEACE. YOU ALONE ARE THE
SOLUTION TO YOUR STABLE



#### **NATURAL POWER FOR HIM**

invigoraiting & energizing

Inspired by the scent and resources of nature and the forest, this signature treatment was created especially for men. The moisture booster, which reaches the facial skin down to its deep layers, as well as the specifically applied massage strokes guarantee lasting results and thus form the perfect symbiosis of relaxation and skin fitness. A true care highlight - rounded off with a hop tea at the end. The result: a fresh and powerful radiance!

€ 168 | 80 min











» ...IS THE ORIGIN OF YOUR PATH.
MAKE DECISIONS FOR YOUR LIFE
WITH TRUST AND LOVE. «





#### **MODERN WOMEN**

are strong and soft, young and experienced, independent and committed, free and secure. The skin of the modern woman is a mirror of her soul and therefore deserves special attention. For your individual treatment, we work with unique natural cosmetics from PHARMOS Natur, which are made from 100% aloe vera organic juice and provides you with all the nutrients you need from the inside and outside.



#### INDIVIDUAL BEAUTY TIME

#### effective & impactful

Give your skin exactly what it needs right now. Every person is individual. Choose your desired treatment and effect. What is most important to you?

Cleansing, deep cleansing, massage, mask.

#### What care result do you want?

- · naturally beautified & cared for
- · lifted & tightened
- · vitalized & lines softened
- · refreshed & moisturized
- · soothed & strengthened
- · clarified & refined

€ 98 | 50 min € 138 | 80 min









#### **BEWEI FACE**\*

#### vital & deeply effective

An application in the field of aesthetic treatment methods that specifically targets the face, décolleté and hands. Reduction of: Nasolabial folds, forehead wrinkles, eye wrinkles, fine lines, bags under the eyes and a sagging chin. After the treatments, which are based on gentle electromagnetic waves, the skin appears more vital, plumper and more radiant - often visibly smoothed.

**BEWEI** Face

€ 98 | 50 min

**BEWEI** Hands or décolleté

€ 58 | 25 min







\*Please come to this treatment without make-up.



» ...ARRIVE. SWITCH OFF. LET GO. «



#### MODERN MEN

want to appear strong, vital, dynamic, likeable, fresh and healthy and and be perceived as such by those around them. The modern man is a gentleman and attaches great importance to a well-groomed appearance. You too can use an individual cosmetic treatment to revitalize the strength of your skin and enjoy a visibly effective result.

#### **HEROIC TO ME**

powerful & refreshing

Give your skin exactly what it needs. Every person is individual. What is most important to you? Choose from deep cleansing, massage, mask, focus on the eye are and mouth area? Care for the beard area?

#### What care result do you want?

- effective & efficient
- · powerful & well-groomed
- refreshed & radiant
- · soothes & recovered

€ 98 50 min € 138 80 min

€ 168 | 110 min









#### MANICURE FOR HIM

gorgeous & beautiful

with hand and arm massage.

You will then receive the disposable files as a gift.

#### PEDICURE FOR HIM

pleasant & caring

with hand and arm massage.

You will then receive the disposable files as a gift.









#### **BEAUTY SERVICE**

#### MANICURE FOR HER

neat & beautiful

with hand and arm massage or polish. You will then receive the disposable files and the mini polish as a gift.

€ 86 | 50 min





#### PEDICURE FOR HER

pleasant & visible

with foot massage or polish. You will then receive the disposable files and the mini polish as a gift.

€ 93 | 50 min





#### Can be integrated into the facial treatment

#### **EYELASHES & BROWS**

Shaping & tinting eyelashes & brows

Eyelash tinting

Brow tinting

Plucking brows

#### HAIR REMOVAL

Upper lip

Upper lip & chin

» BEAUTY CATCHES THE EYE, CHARAKTER REMAINS. «





# WELLNESS EXPERIENCES, THAT TOUCH



» LET GO
AND REDISCOVER
THE LIGHTNESS
OF BEING. «

#### **BODY SCRUB**

free & clear

Treat yourself to an invigorating, deep cleansing scrub for the whole body. Exfoliation also means letting go - it brings out natural energy in a soothing way. It is also ideal for sensitive and particularly dry skin - in combination with a full body massage or a body wrap of your choice. **Feel yourself anew and clear again!** 

Choose your result:









clarifying & activating with agae and organic aloe vera
€ 48 | 25 min







#### **BODY WRAP IN THE FLOATING BED**

#### nourishing & energizing

Float in pleasant warmth while intensive active ingredients are optimally absorbed by your skin, nourishing and caring for it. Above all, body wraps have a strengthening and health-promoting effect. They can improve the appearance of your skin, relieve tension and harmonize your body's energy flow. Look forward to soothing care results for a vital body.

#### **Bright**

lively & full of energy with wild orange

€ 48 | 25 min



#### Power

strengthening & powerful with our fango pack

€ 48 | 25 min



#### Harmony

balancing & stabilizing with lavender

€ 48 | 25 min



#### Clarity

centering & clarifiying with our crystal pack

€ 48 | 25 min



#### **MASSAGES**

#### MANUAL LYMPHATIC DRAINAGE

flowing & balancing

Lymphatic drainage has a decongestive and draining effect on the entire body. The connective tissue is relieved and the body's own defenses are strengthened. A gentle massage that activates tissue fluid with light pressure and drains it via the lymphatic system. It takes the tension out of the muscles, reduces lactic acid and makes the muscle more efficient again more quickly. Ideal in the morning to support the body's natural metabolic rhythm. For a light and relaxed body feeling.

#### **DORN-BREUSS-METHOD**

relaxing & straightening

Would you like to recharge your batteries? The Dorn massage is an intensive treatment that is used especially for physical tension and regeneration. The gentle massage technique uses targeted pressure techniques along the vertebrae and muscles to help strengthen the back in the long term. An extremely effective treatment concept for regulating imbalances in leg length, muscles, spine and joints. This massage is an extremely intensive treatment that relieves mental and physical tension.

€ 98 | 50 min







€ 103 | 50 min







# FOOT MASSAGE WITH SINGING BOWL BATH

connecting & grounding

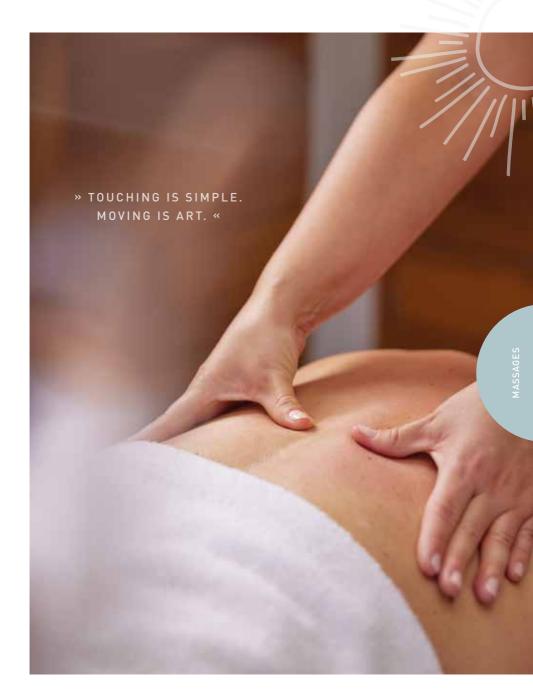
Treat yourself to a connecting and grounding foot massage. Body functions are harmonized via the reflex zones on the foot. Finally, your skin is nourished with aromatic oils. Your musuclar and organic blockages are positively influenced.











# ENERGY TREATMENTS

#### MASSAGE FOR ME

unique & flexible

The supreme discipline among massages in which, after an introductory discussion with your therapist, you are pampered with a mix of different massage techniques and massage techniques with selected oils tailored to you. You determine the focus of the treatment and enjoy a personalized massage experience.

€ 98 | 50 min € 158 | 80 min









#### FFFI-GOOD MASSAGE

warming & loosening

Deeply effective relaxation for body and mind according to your individual wishes. The warm oil and pleasant fragrance enhance the result of this relaxing massage. After choosing one of the pure natural fragrances, you will experience the sensual massage. A time of pampering with luminous moments and a velvety feeling. Your muscular tension is released and your mind calmed.

#### STONE POWER

powerful & full of energy

This deeply relaxing massage stimulates the body's energy centers with pleasantly warm stones in combination with essential oils. Energy blockages along the energy pathways are dissolved through the targeted treatment of the power stones. Enjoy this special kind of well-being program for physical and mental regeneration. A soothing massage that literally gets under your skin.



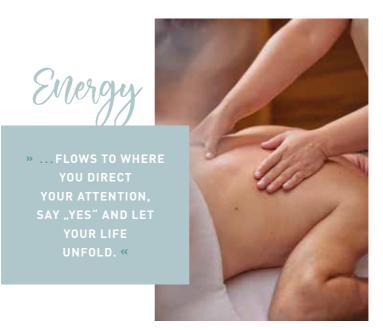












#### **BACK POWER**

mobilizing & flowing

This special massage uses a combination of different grip techniques to relieve deepseated tension in the back. In addition, cupping glasses and a hot roll mobilize your spine and loosen your muscles. Your body's energy is restored to a harmonious flow.

#### **FASCIA POWER**

funktional & relieving

This innovative massage technique is highly effective. It releases deep-rooted tension from connective tissue, muscles and muscle sheaths. Look forward to the feeling of ture relief after the treatment!

€ 98 | 50 min









€ 103 | 50 min







#### PINF POWFR

#### balancing & relaxing

A special kind of massage that is performed with fragrant Alpine stone pine wood sticks. With the help of the warmth and the wood, the massage works very deeply. Blood circulation is increased and blockages and tension are also released at a fascial level. The result is an intensive deep relaxation that leaves you feeling vital and full of energy.

€ 98 | 50 min







#### **DETOX HARMONY**

#### cleansing & liberating

Experience this full-body detoxification treatment as a real relief. The feel-good massage with the valuable "royal oil" made from herbs and sesame sustainably supports your body's detoxification process. A must for all DETOX fans!

€ 148 | 80 min







#### ABDOMINAL MASSAGE WITH LIVER WRAP

#### liberating & soothing

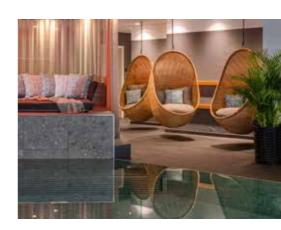
Focus on the center of the body. This deeply effective abdominal massage is aimed at relieving the emotional experience, the activity of the digestive organs and relaxing the muscle structures. Hardly any other area of our body is as sensitive as our abdomen. A gentle and soothing massage of your abdomen helps you to feel again. You not only digest food, but also your emotions. It connects you with your power center and allows you to draw from it. The abdominal massage is complemented by a liver wrap, which promotes blood flow to the liver and has a detoxifying effect. This allows you tu slowly connect with your power center in the abdomen and draw from your center!

€ 93 | 50 min









#### SOUND MASSAGE

#### touching & balancing

The singing bowl massage offers you the opportunity to experience deep relaxation and harmony. Sounds reach us physically, emotionally and spiritually. Here, gentle vibrations and pleasant sounds flow through the body and provide an extraordinary experience. They release tension and blockages in a very gentle way. This treatment takes place in light clothing. A soothing experience that relaxes and balances you.



€ 98 | 50 min









» IF YOU ARE IN

hormony

WITH YOURSELF, YOU WILL ALSO BE IN HARMONY WITH OTHER PEOPLE. «

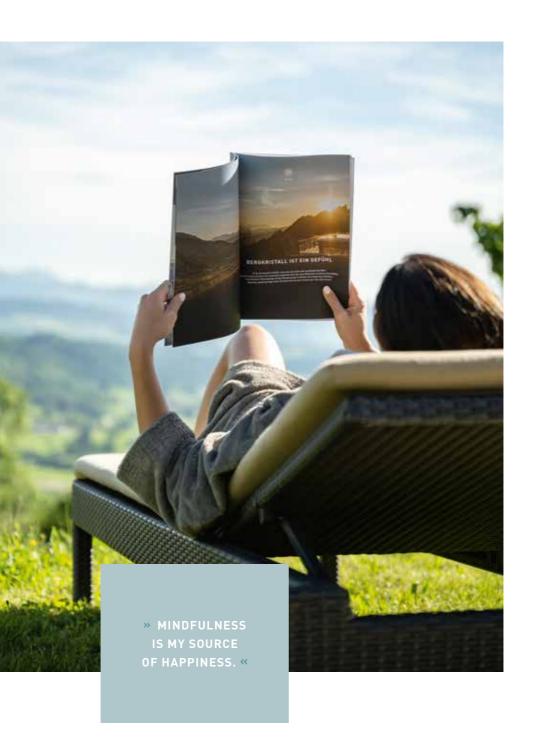
#### **SOOTHING MASSAGE DURING PREGNANCY**

joyful & feeling

A massage that has a deeply calming effect on mother and child. Gentle strokes and targeted massage techniques provide physical relaxation and relief. Feel safe and come to rest. For physical relaxation and a feeling of security for both of you.







#### **HERBAL STAMP MASSAGE**

#### effective & natural

An energy package that gets under your skin. A special massage technique using warm herbal stamps relaxes your muscles. The natural active ingredients in the herbal stamps give you new energy. The metabolism is stimulated and fascial adhesions are gently loosened. The physical recovery is immediately noticeable.

€ 98 | 50 min





#### **VEGETO-DYNAMIK®**

#### holistic & healing

Arrive. Letting go. Be. With soothing massage techniques, touch and attentive words, we will guide you back to clarity of thought and mental strength. Back to your own source of strength and happiness. Because this is precisely where the self-healing powers and healthy potential that are "at home" in every person can be found.

At the heart of this unique treatment is the attitude of salutogenesis: "The support of existing resources that favor health."

You will feel how your thoughts calm down, your whole body can let go of tension and your mind relaxes. Lightness, joy and creativity spread through you again.

€ 148 | 80 min

















# **WAVE BALANCE® TREATMENTS**

Water is life

### **WAVE BALANCE® LOUNGER**

#### Water is life.

The Kristall SPA Wavebalance treatments offer you a new, deeply felt symbiosis of sound, movement and touch.

In connection with the rock crystal energy, it stands for

#### light, power, harmony and clarity

they are used to revitalizie, harmonize and energize you.



## » AN ANCIENT PATH TO REGENERATION AND WHOLENESS. EXPERIENCE TOUCHING



OF ARRIVAL
AND SECURITY. «

#### **WAVE SENSORY JOURNEY**

soulful & inspiring

#### Full-body treatment - also for pregnant women.

Body, mind and soul are touched and moved by the vibrating rhythm of gentle waves. Deep relaxation spreads harmoniously and fluidly throughout the entire body. The perceptions of the sounds in the room and from inside the waterbed reach far beneath your skin. Feeling and hearing merge into a unique full-body sensory experience – feel a deep sense of happiness!

Option: Individually or as a pair treatment

Clothing: In comfortable clothing









#### **WAVE LIFE ENERGY**

#### vitalizing & activating

#### Full-body treatment

With the power of the wave, you strengthen your entire organism, muscle imbalances are balanced out and the cell rhythm is stimulated. Your body's intelligence senses what is good for you. Light touch impulses at key points, full-body stretches and loosening grip techniques to the rhythm of the resonating warm water are ideal for gently releasing tension and blockages. Your mobility and sense of movement are improved. This treatment has a clarifying and restorative effect from the experience of deep inner peace and awareness. It gives you a conscious, clear feeling of health.

Option: Individually

Clothing: In comfortable clothing

€ 93 | 50 min





#### **WAVE SECURITY**

#### balancing & peaceful

We accompany you into a sonorous time of rest with yourself and provide crystal-clear relaxation. You can hear natural sounds and feel sound waves while lying on warm water. Every single cell in your body vibrates gently, your antennas of perception become sensitive. Feel the senses and mental power for light, power, harmony and clarity. **These awaken dreams that want to come true.** 

**Option:** Individually, as a family, couples or friends without therapist **Clothing:** In comfortable clothing

€ 48 | 25 min € 68 | 50 min











### **AYUR PURE**

A treatment concept that is based on the Ayurvedic teaching of the "wisdom of life". Here, the human being is viewed holisically and their well-being is shaped by various factors.



# AYUR PURE TREATMENTS

... are characterized by their **harmonious, flowing movements** and gentle grip tequniques. The golden yellow sesame oil serves as an additional feel-good factor and brings dhe body into balance. At the same time, it accelerates the body's own **detoxification process** and forms an ideal basis for **strengthening the immune system.** 



You are welcome to book a personal consultation, as this plays an essenctial role in Ayurvedic philosophy. Here, the issues that concern you are addressed and discussed so that the therapist can carefully incorporate them into the subsequent treatment.

#### PERSONAL AYUR PURE CONVERSATION

clarifying & informative

#### Are you interested in an anamnesis and constitution determination?

In Ayurveda we find three different constitutional types based on the three bioenergies Vata, Pitta and Kapha. Each person has their own character and body, which requires individual treatment, nutrition and living conditions. In a personal consultation, we work together to develop a holistic concept to bring your body and mind into a harmonious balance according to your needs.

€ 93 | 50 min



#### **AYUR PURE**

#### holistic & beneficial

During this massage, your body is massaged sensitively with flowing grips and strokes using warm oil. Based on the Ayurvedic art of healing, the therapist addresses your specific issues during this treatment. Be strengthened and ready to face new challenges. Eexperience a holistic treatment that has a regenerating and mentally harmonizing effect.

## Choose your focus of the massage:

- · Foot and leg massage
- · Head and face massage
- · Back massage
- · Full body massage

€ 98 | 50 min € 148 | 80 min





### AYUR PURE FULL BODY MASSAGE & SHIRODARA

detached & balanced

When oil flows, deep relaxation ensues. First, your body is gently massaged with warm oil. A well-tempered stream of oil is then poured evenly over your forehead. The forehead oil pouring has the effect of instantly letting go of everyday thoughts. The energy of the third eye in new harmony creates inner balance. Body, mind and soul are cleansed so that new joie de vivre can germinate.

€ 218 | 120 min







## AYUR PURE COCONUT-LEMON STAMP MASSAGE

original & natural

Special stimulating effect on the metabolism, which supports the detoxification process in the body. Based on the Ayurvedic art of healing, the warmth of coconut and lemon stamps has a grounding and harmonizing effect.

€ 148 | 80 min







## AYUR PURE HEAD, SHOULDERS, NECK & FACE

stabilizing & free

Experience this treatment including a liberating forehead oil pour. Your senses are opened and your mind is allowed to let go and relax. Your head, shoulders, neck and face are gently and soothingly massaged during this treatment. A warm stream of natural sesame oil is then poured evenly over your forehead - a pure treat for all the senses. Enjoy this time with yourself, far away from everyday life and thoughts. **Find your way back to your inner center through peace and mental stillness.** 



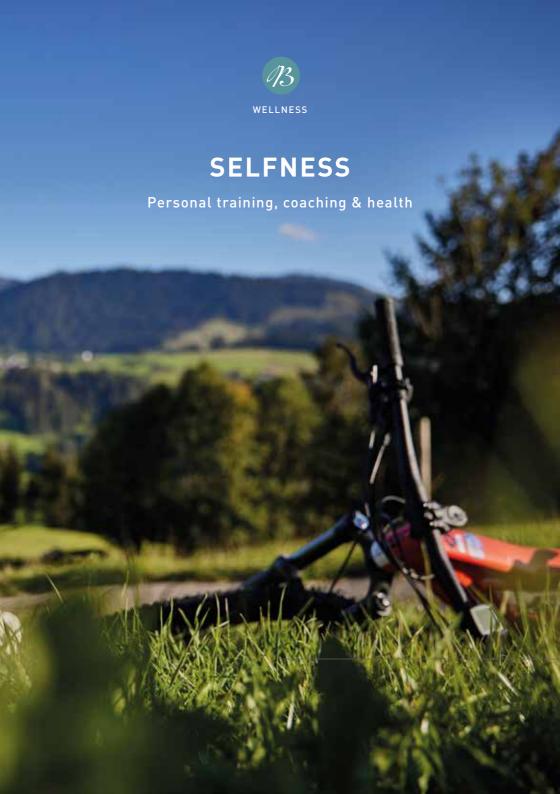




» HAPPINESS LIES
WITHIN US. «







#### PERSONAL TRAINING | YOGA

#### targeted & supportive

Depending on your needs and physical abilities, our trainers and users will put together an individual sports program for you: This can include Nordic walking, mountain biking or e-biking, fitness classes (aqua fit, back exercises, yoga, etc.) or individual training on state-of-the-art cardio and strength equipment as well as cross trainers and treadmills in our fitness room. Your personal trainer is there for you during the entire training session, showing you exercises, how to do them and motivating you.

€ 78 | 50 min for each additional person plus € 20 € 108 | 80 min for each additional person plus € 30











# The life

» ...IS LIKE RIDING A BIKE.
TO KEEP YOUR BALANCE,
KEEP MOVING. «

#### NUTRITIONAL ADVICE

important & helpful

For us, eating means quality of life, gives us pleasure and joy and has to do with all aspects of enjoyment. We generally eat our favorite foods and dishes several times a day. With the nutrients they contain, we nourish our body, mind and soul. But food is much more than just the intake of nutrients. For your holistic well-being, we take a close look at your eating habits and adapt them optimally to your needs. For lasting success at home, you will receive a handout with information and recipes. You will be surprised at the positive and long-term benefits this will bring to your body and well-being.







#### POSITIVE PSYCHOLOGICAL COUNSELING

happy & positive

With Sina Hentschel Expert in holistic deep relaxation and hypnosis.

Your consultation with Sina Hentschel, an expert in holistic deep relaxation and hypnosis, will focus on existential questions for your path to a happy future: How can I achieve a happy life? What are my strengths? What resources can I fall back on in the event of problems or in times of crisis? How can I find real solutions? How can I rise above myself? Whether topics for you personally, your relationship or your professional environment. During your counseling time, we will focus on the positive in order to open up and implement new perspectives for you. Learn practical methods that you can apply and use in a solution-oriented way to deal with current challenges. This counseling session is suitable for developing your potential and your personal development.

€ 148 | 80 min





## JOURNEY TO THE POTENTIAL OF MY SUBCONSCIOUS

arriving & calming

With Sina Hentschel Expert in holisitc deep relaxation and hypnosis.

Embark on a journey of relaxation that restores your inner balance and anchors it in your body for the long term. Her greatest concern is to lead you to more relaxation and inner clarity and will therefore carefully but firmly choose the right approach for you. Sina focuses on the original strength and health of the human being and thus helps you to regain inner peace and balance.

#### **TIPP**

In addition to deep relaxation, self-esteem and personality enhancement, Sina also offers weight loss and smoking cessation. Through image journeys, you will find your inner focus, regain access to your own body and naturally create more inner balance.





#### SYSTEMIC COACHING

solution-oriented & effective

With Sabine Sipp

Systemic coach, business trainer and vegeto-dynamicist.

There is a good solution for everything! Your systematic coaching session with Sabine Sipp, systemic coach, business trainer and Vegeto-dynamicist, is a special, holistic format: we look at your individual situation, the connections and possible interactions together. We look at your "backpack of issues" and you decide what you want to take out and resolve. We will support you with everything that is possible, necessary and helpful for you. The focus is on your individual goal, your possible alternatives and your solution.

€ 148 | 80 min





### **BEWEI FACE & BODY**

Look slimmer, firmer and younger

Bewei, originally from arthrosis therapy, is a real metabolism booser for your body and gives it a younger appearance and a high level of vitality.



The three-stage process begins with a body analysis on our TANITA scale, which gives you information about the current state of your body.

In the second step, the radio frequency treatment activates your cells and waste products, which are then removed from your body by the lymphatic drainage system.

Benefit from a holistic result, starting with the face and ending with the beautification of your body contour.



#### THE BEWEI FACE & BODY CONCEPT

- Reduction of fat and body circumference
- · Activation of the metabolism
- Firmer skin
- · Younger appearance
- · Detoxification and purification of the body
- Anti-inflammatory effect for joint diseases (osteoarthritis)
- · Better absorption of nutrients
- New vitality











» ...BEGINS WITH EACH OF US TAKING CARE OF OUR BODIES AND MINDS EVERY DAY. «



with the Tanita body scale incl. explanation

€ 38 | 30 min

### "BEWEI RADIO FREQUENCY TREATMENT"

€ 62 | 45 min

#### "BEWEI LYMPHATIC DRAINAGE"

€ 38 | 20-25 min

#### "BEWEI COMPLETE PRICE"

€ 98 | 90 min

Block of 3 € 282 Block of 6 € 562 Block of 10 € 942

#### **BEWEI FACE**

see page 11.





# GIVING MOMENTS OF RELAXATION

The best gifts are the ones that each of us would prefer to keep for ourselves.

Moments of relaxation and enjoyment that we remember for a long time to come.

Best friend, colleague, partner, mom or business partner?

Give the gift of a massage, a day spa, the precious cream you tested during your last Kristall SPA stay - or the complete freedom for the recipient to choose for themselves.



#### ORDER VOUCHER AND PRESENTS

ONLINE bergkristall.de | TELEPHONE +49 8386 911-0
OR DIRECTLY at our reception



#### **VOUCHER CLASSIC**

One voucher, many possibilites

Choose an amount between 50 and 1,500 euros. The voucher can be redeemed: for a vacation, for Day SPA, for a treatment, for the hotel store, etc.



#### TREATMENT VOUCHER

for a soothing treatment

Massage, beauty, body treatment, Ayurveda or a combination of everything: a wellness package? **What suits the recipient best?** 



#### **SPA PRODUCTS**

High-quality care and vitality products

Do you love this one care product that you purchased after your treatment at the Kristall SPA? Share your joy and give it as a gift, have it regifted to you or simply order it again in our online store at shop.bergkristall.de again. Free shipping from Euro 100,-.





# TAKE YOUR TIEM BEFORE YOUR TREATMENT

- Enjoy our pools and the "NAGELFLUH" sauna area to warm up body, mind and soul before the treatments.
- Please come to the SPA reception ten minutes before the start of your treatment in your bathrobe, underwear, dry swimwear or comfortable sportswear. This is particularly important when booking Wavebalance treatments and BEWEI treatments.

#### CANCELLATIONS

If you are unable to attend the treatment, please let us know up to 24 hours beforehand.

We ask for your understanding that we will charge 100% of cancellations received less than 24 hours before the treatment. If you are late, we ask for your understanding that your treatment will be shortened accordingly out of respect for the following guests. All our treatments include a welcome, a short preliminary talk about the purpose of the treatment and a rest period to ensure you have a relaxing stay.

### PERSONAL COUNSELING

#### Your well-being is very important to us.

That's why we take time for a personal consultation before every treatment. We want to find out more about your goals and wishes. Please also let us know during the treatment if you feel unwell so that we can address this directly. Please let us know about any health issues and allergies in advance. It is a matter of course for all our employees that we handle this information discreetly.



FEEL GOOD ALL AROUND. «

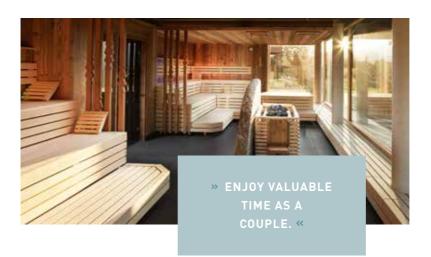
#### **SPA LOUNGE**

**Our SPA Lounge offers all day:** Selection of teas, coffee, iced drinks from the Fridge Bar (these for a fee) and healthy snacks.

#### **SPA DATES**

To secure your desired treatment, we recommend **booking with us before your arrival**. That way we can advise you personally and cater to your individual wishes. All our treatments include a pre-treatment consultation and a short rest period

You can book your treatment online at bergkristall.de or you can book directly by email at: kristallspa@bergkristall.de or by phone on: +49 8386 911 155.



#### **ENJOYMENT FOR TWO**

In the Wave Balance room you can also enjoy the treatment as a couple, please specify when booking if you are coming as a couple.

#### **CLOTHING AND TOWELS**

**Bathrobes and towels** are available for our house guests in a bath basket in the hotel room. There is also a wellness towel in this basket, which you can use to cover the loungers. Please come to the treatment in your bathrobe, unless your treatment takes place in comfortable clothing, as with the Wavebalance & Bewei treatments. During the massage, your privacy will always be protected by our special covering technique so that you feel comfortable. We are also happy to provide you with disposable briefs.

#### SHOWER AND SAUNA BEFORE TREATMENT

Please observe the shower instructions before every treatment and bevore every dip in the indoor or outdoor pool and before using the saunas. A warm shower shortly before use relaxes and prepares the skin ideally for our high-quality products and oils. It has a nourishing effect on the skin. With regard to a sauna session before the treatment, we would like to point out the 20-30 minute rest period to work up a sweat. Please take this into account before each treatment.

#### **SAUNA RULES**

Take **enough time** for yur sauna sessions. **Drink as much as possible** and avoid a full stomache. Go into the sauna as God created you, but please take **a towl with you to lie on**. Ideally, sauna sessions should last **twelve to fifteen minutes** and be two or three sessions in a row. Be sure to **take a shower** beforehand to open your pones. You can also treat yourself to a **warm footbath** in the Kneipp basin before and after the sauna.

Then slowly get used to the outside temperature, go out into the fresh air and cool off in the natural pond. When reaching for the water hose or showering, we recommend starting the ritual with your right ankle and finishing with your legs and arms towards your heart. Please do not reserve any loungers and relax quietly in our relaxation area. This sauna ritual will do you good and have positive effects on your health!

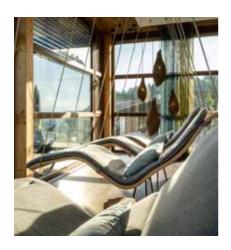
#### **FITNESS ROOM**

In the fitness room we ask that you wear clean sports shoes and appropriate sports clothing.

#### **DIPPING POOL**



Our **outdoor natural pond** offers you the opportunity to immerse yourself in natural spring water. Jump into the cool water after your sauna session and **stimulate the circulation** in your body. Then rest and relax on our **double relaxation loungers** outdoors or in the sauna relaxation room.





### POOL, RELAXATION ROOMS, SAUNA AREA & SUNBATHING LAWN

When using the pool, relaxation rooms and open-air bar, we ask you wear **swimwear** or **sportswear**. Please note that our **sauna & sports area is only** accessible **to children and young people aged 16 and over**. We thank all parents for their understanding.

#### SII FNDF AND TRANQUILITY

Our Kristall SPA is a place of peace and relaxation. Therefore, out of consideration for yourself and other guests, we ask you to turn your **cell phone to silent mode** or switch it off during your SPA stay and refrain from making phone calls. Oud of consideration for other guests, please **keep your conversation quiet and reserved** in all areas. Thank you!

#### **VALUABLES**

We recommend that you lock your valuables in the hotel room safe.

#### **DAY SPA**

Current day spa packages can be found on our website and can also be booked there. A visit is only possible with advance reserveration and must be reconfirmed by the hotel.

WE LOOK FORWARD TO SPOILING YOU AT BERGKRISTALL.



### **OPEN FOR YOU**

#### **SPA RECEPTION**

08:30 am to 06:30 pm

#### TREATMENT TIMES

08:00 am to 07:00 pm

#### **POOL AREA**

07:00 am to 08:00 pm 07:00 am to 10:30 pm in summer

#### **SPA LOUNGE**

07:00 am to 05:00 pm

#### SAUNA AREA

11:00 am to 08:00 pm 01:00 pm to 08:00 pm in summer

#### **COURSE ROOM**

07:00 am to 10:00 pm

The room and our VAHA fitness mirror can be used individually for your own training outside of course times.

Please contact the Kristall SPA team.

#### **FITNESS ROOM**

07:00 am to 10:00 pm



#### HOTEL BERGKRISTALL GMBH & CO. KG

#### Concept, design and text

Winder&Wild - Brand in motion | Eva Köberle Graphic design | Christina Mathis Text

#### Photos | Photographers

Image archive Resort Bergkristall | Günter Standl, Mathis Leicht, Michael Huber, Winnie Krieger

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